



# TASS BEST PRACTICES

National Title XI Workshop 2005



# TASS Best Practices Agenda

- **Creative Use of Resources**
- **Procedural Changes to Offset Manpower Shortages**
- **Training Development**
- **Constant Contact/Cross Fertilization**
- **Leadership Emphasis**
- **TASS/QA Relationship**



# TASS Best Practices

## Creative Use of Resources

- Add “term hire” civilians as Bn TXI leave.
- Continued use of Bn TXI after slots go away.
- Use of Bn TXI across regions.
- Use of proponent QA or TD personnel in lieu of Bn TXI. Added dimension—see RC in action.
- Buy Training—work smarter, not harder. [Six Sigma, CAC QAO seminar, FA ID workshop]



# TASS Best Practices

## Procedural Changes to Offset Manpower Shortages

- Emphasize AT/ADT sites. De-emphasize IDT or transfer IDT responsibility to USAR/ARNG?
- Change accreditation schedule. Two regions per year? One COE per year? Other?
- Abbreviated Standards Guidelines for RC with emphasis on Conduct of Training?
- Unannounced visits? Ask USAR/NGB to accredit MFTBs? One visit per year to MFTBs?



# TASS Best Practices Training Development

- Continue to validate courseware with RC.
- Continue instructor certification programs.
- Develop instructor-sharing programs between regions and between AC and RC.
- Use RC course developers to assist TDers.
- Continue to leverage technology to deliver courseware and to update COE, and to digitize accreditation.



# TASS Best Practices

## Constant Contact/Cross Fertilization

- TASS Bn Commanders/CSMs visit proponent once or twice a year .
- Develop “hook” at TASS Bn to facilitate commo. TXI must “train” their replacements.
- Develop cross-component AC/RC exchange program.
- “Boots on the ground” essential first time—can be phone, e-mail, fax, VTC after initial contact.



# TASS Best Practices

## Leadership Emphasis

- Leadership emphasis waxes and wanes.
- QA is ultimately a “command” program.
- Leadership support means extra dollars and manpower.
- Constant need to demonstrate QA’s “value added” to the command. Almost a requirement to hire a Public Relations specialist.



# TASS Best Practices

## TASS/QA Relationship

- TASS/QA “Marriage”? Is it working? How can we make it better? Should we continue to stay “married”? Is it time for divorce/trial separation?
- Is “marriage counseling” the answer?